

.Instructions: please complete this form and save it to your desktop when you have finished. Once it has been saved please return it to us by email as an attachment. Our email is support@magimixredemptions.co.uk. Please also attach the photo image of your sales receipt.

Your Contact Information

Name: Email:

Address: Mobile:

Post Code:

Product Information

Model Purchased	Serial Number	Date of purchase	Retailer
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Claim Redemption Information

We would appreciate as much information as possible to allow us to investigate why you have experienced problems submitting your redemption claim.

What date did you try and submit your claim? What time?

Which type of device did you use?

What operating system does your device use? Version:

Which browser did you use to view the site? Release:

Did you see any error messages on screen? If you made a note of the error what was it?

Would you like to add anything else?